

Telephone Banker Text Banking Privacy Policy

Effective Date: June 12, 2026

Telephone Banker is committed to protecting customer privacy and safeguarding personal information used in connection with Text Banking services.

Information Collected

Telephone Banker may collect customer phone numbers, enrollment preferences, authentication information, and message interaction data necessary to provide Text Banking services.

How Information Is Used

Information is used solely to provide requested banking services, account notifications, authentication services, customer support, and Text Banking functionality.

Information Sharing

Telephone Banker does not sell customer information to third parties. Information may be shared only as necessary to provide requested services or comply with legal obligations.

Security

Telephone Banker uses commercially reasonable security measures to protect customer information and account data.

Opt-Out

Customers may opt out of Text Banking at any time by replying STOP. Customers may request assistance by replying HELP.

Data Retention

Customer information is retained only as long as necessary to provide services and satisfy applicable legal and regulatory requirements.

Contact Information

Email: support@telephonebanker.com